

# Questions to Ask When Considering TIC Models

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**Purpose:** Your organization may be considering purchasing a program or model to help support and guide the process of becoming trauma informed. It is important to assess if the model is a good fit for your organization and the population you serve. Consider these questions as you are researching options.

## Questions:

- What systems (e.g. judicial, housing, behavioral health, primary health) have implemented the model/program?
- What systems (e.g. judicial, housing, behavioral health, primary health) is this model/program intended to help?
- Are there other organizations I can talk to who have used this model?
- How much does the model cost?
  - Can I buy pieces of the model?
  - Can I purchase components over time?
- Are there components of the model that are essential?
  - Is there a prescribed sequence to implementing components of the model?
- How much staff time is required for start-up training?
- What staff are involved in the model and in what capacity?
- How are community partners involved?
  - How will the model/program complement or conflict with partner agencies (e.g. judiciary, HIPPA complaint agencies, residential)
- Are there outcomes for those accessing services as a result of the model, either documented or anecdotal?
- Are there outcomes for the workforce as a result of the model, either documented or anecdotal?
- What are the timeframes related to implementation?
- Is there technical assistance available?
  - How do I access this (e.g. in-person, on the phone, online).
  - How much and how often can I access (e.g. regular schedule, as needed, in a crisis)?

- Who will provide the technical assistance (are they trained and experienced)?
- Has the model been developed for and/or used with the population the organization serves (e.g. race, class, gender, ethnicity, age)?
- Does the model address the impact of oppression and collective trauma on workforce development and service engagement?



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In writing these TIPs, Trauma Informed Oregon will strive for easy to read text, avoiding technical language and spelling out acronyms as needed. For TIPs that include information from other sources this may not always be possible.

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